

JHSH Notes

July 2011



SYSTEM NEWS

Changes Are Coming This Summer

News from Interim CEO Dr. Terry Mason

First, let me start by letting you all know about some staffing changes that we are announcing. As many of you know, our Chief Operating Officer Dr. Tony Tedeschi recently announced that he was moving on to another opportunity. Tony did a great job building teamwork across the organization and improving operating performance within the System. He will surely be missed.

However, we are very fortunate that Carol Schneider has decided to take on Tony's old role, giving us another gifted administrator to help lead the organization. She has over 30 years of experience in healthcare – most of that time at Advocate Christ Medical Center where she served as President. Like Tony, Carol will act on an interim basis as both the System COO and Stroger Hospital COO.

Another big change to announce is that Dr. David Soglin will be our new interim Chief Medical Officer for John H. Stroger, Jr. Hospital, replacing Dr. Maurice Lemon. David has been a part of Cook County since 1994 and has been the System Chairman of the Department of Pediatrics since 2009.

And lastly, we will soon have some new food options at some of our locations. Starting in July, a new vendor, Sodexo, will be responsible for enhancement of cafeterias at Stroger and Provident hospitals and will open a retail food outlet at Oak Forest Hospital. Sodexo will also add features for our patients, such as room service at Stroger Hospital.

Please be sure to pass on this information to your colleagues so that we can all be informed!

Sincerely,
Dr. Terry Mason, F.A.C.S.
Interim CEO, Cook County Health & Hospitals System



Dr. Tony Tedeschi



Interim System CEO Dr. Terry Mason speaks with Rainbow PUSH Coalition Founder and President, the Rev. Jesse Jackson Sr., after participating in a health panel discussion at the 40th Anniversary Rainbow PUSH Conference held at the Chicago Hilton and Towers in June.

KUDOS To Our Dr. Dube!

Heroic response during Bike the Drive from Stroger Hospital resident

While enjoying the Bike the Drive event with his family on May 29, the Rev. Wilson Roane experienced a heart attack. Dr. Dube was biking on the side of Lake Shore Drive opposite the Wilson group. When he heard the family's calls for help, he leaped over the median, and administered CPR. A Chicago Fire Department emergency response team arrived soon after, and restarted his heart with a defibrillator. Rev. Wilson continues his recovery from the ordeal, thanks to the quick, skillful efforts of Dr. Matt Dube.

Dr. Dube said his training at Stroger helped him keep his cool in this potentially deadly situation. "It was a very fortunate situation...I was able to find him early and due to the excellent training from my attendings I was able to react quickly to the situation."

Dr. Jeffrey Schaidler, CCHHS Chairman of Emergency Medicine said "We train our emergency medicine residents to handle all emergency situations and we're always proud when our doctors are able to capably apply the lessons they've learned in situations outside of the ER, like Dr. Dube did."



Dr. David Soglin

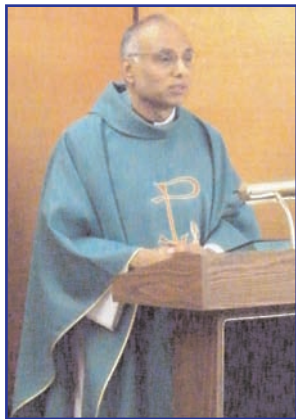
Stroger Welcomes Dr. Soglin as New Interim CMO

Dr. David Soglin has been appointed Interim Chief Medical Officer of Stroger Hospital. Dr. Soglin joined the Stroger medical staff in 1994, and has been in many leadership positions since. Having been the Chair of the Department of Pediatrics for the past ten years, Dr. Soglin has agreed to step in as Interim CMO during this time of change.

Dr. Claudia Fegan, CCHHS Interim Chief Medical Officer said "Dr. Soglin will provide some continuity and stability while we work to determine the best path forward for the Health System."

FACILITY NEWS

Stroger Hospital Welcomes New Volunteer Chaplain



Fr. Joel Medina

Last month, Stroger Hospital welcomed a new chaplain volunteer, Fr. Joel Medina. Fr. Medina celebrated his first Mass as a newly ordained Jesuit Priest in the hospital chapel on June 15.

“I think it will be a rich experience to be a priest and to serve patients in any way I can,” said Fr. Medina.

Fr. Medina is familiar with the hospital, as he served here as a Eucharistic minister about 5 years ago when he started his studies at Loyola. He said he is looking forward to working with the diversity of people who serve as employees and volunteers here. Fr. Medina will be filling some of the pastoral care needs of the hospital after the retirement earlier this year of Fr. James Chambers. The Jesuits have been a continual presence in the hospital for more than a hundred years.

Fr. Medina, who practiced as a Registered Nurse for 25 years, is also fluent in English and Spanish, which will come in handy in his work at Stroger. Another volunteer Jesuit chaplain, Fr. Eugene Nevins, gave Fr. Medina some advice and words of wisdom about working at Stroger Hospital, “Each day is different. That’s a blessing in itself. Just being there for patients is what really matters.”

NAPH Delegation Visits Stroger Hospital

The National Association of Public Hospitals held its annual conference in Chicago June 22 - 24. As part of the conference, Stroger Hospital was honored to welcome NAPH fellows and visitors who made a site visit to Stroger Hospital and toured the facilities.

NAPH visitors also participated in presentations and roundtables which included Dr. Terry Mason, CCHHS Interim CEO; Dr. David Ansell, Chairman of the Quality and Patient Safety Committee of the CCHHS Board of Directors; Randall Mark, CCHHS Director of Intergovernmental Affairs and Policy; Larry Gage, President of NAPH; and many others. Topics included governance at safety net hospitals; balancing margin and mission; and looking at case studies of politics on the delivery system.

Stroger Hospital Receives Breast Cancer Screening Grant

Stroger Hospital was among nine local entities to receive a grant from the Avon Foundation for Women at the ninth annual Avon Walk for Breast Cancer on June 5. Stroger Hospital received \$250,000 for its Breast Cancer High Risk Screening Program, which will provide more than 400 underserved women with risk assessment services, genetic counseling and testing.

More than 2,900 people from 41 states, Washington, DC, and Canada participated in the 39.3 mile walk. For more information on the Avon Walk for Breast Cancer, visit www.avonwalk.org. For more information on the Avon Foundation, visit www.avonfoundation.org.

Stroger Peds Patients Participate in Art Gallery Night

Art projects by Stroger Hospital pediatric patients were shown at the annual Gallery Night for Snow City Arts, which took place on June 24. The theme for this year’s Gallery Night was “The Moon is a Box,” and the exhibition featured a variety of art projects that Stroger Hospital patients had worked on over the past year. Snow City Arts is a not-for-profit organization that partners with healthcare facilities to provide art workshops for pediatric patients.



Snow City Arts has artists-in-residence on site five days a week to work with our pediatric patients.

The Stroger Hospital Auxiliary funds this program for our young patients.

For more information on Snow City Arts, visit www.snowcityarts.com. If you are interested in donating to the Stroger Hospital Auxiliary to support this program and the many other programs funded by the Auxiliary, donations can be sent to: The Auxiliary of Stroger Hospital, 1900 W. Polk Street, Suite GL3, Chicago, IL.



Stroger's Annual Cancer Survivors Day Event



CORE sponsors National HIV Testing Day



NURSES NOOK

Standardization of Nursing Documentation

The Standardization for Nursing Documentation Taskforce appointed by Chief Clinical Officer Roslyn Lennon and chaired by Stroger Hospital Chief Nursing Officer Antoinette Williams has created four nursing policy & procedures which set forth the System-wide documentation requirements for the following areas of nursing practice: Inpatient, Ambulatory, Perioperative (including procedural areas), and Emergency Department (including Trauma Resuscitation).

Objective, accurate and timely documentation is critical to patient safety, quality care and monitoring processes, and lends itself to research and evidence-based activities. There are also significant legal, regulatory and financial benefits to good documentation practices. For these reasons all, nursing staff, including managers, are to read the policy and attend the education sessions provided as part of the implementation process.

Although the content of these policies does not differ significantly from previous policies at CCHHS facilities, many areas will experience the need to change several workflow processes. These include: documenting in Cerner at the time care is given (or as soon thereafter as possible); using the nursing care plan during shift report; and writing progress notes using PAIE (inpatient) or SOAP (ambulatory) note format.

We recognize that workflow habits are ingrained and change will require teamwork to create and then test trial several plans before finding a new and satisfactory process. This challenge is an opportunity for nursing to exercise autonomy in professional practice. We look forward to seeing the fruits of creative thinking and partnerships between direct care staff and managers and will post innovative best practices as we find them throughout our System.

Nursing & Nursing Professional Development and Education Departments

Politics Should Never Factor into Decision-Making at CCHHS

CCHHS (as well as Cook County government) strictly prohibits political discrimination. This means that any and all employment actions, in hiring, promoting, demoting, placing, or terminating members of the CCHHS workforce, should never be influenced because of a political reason. Similarly, business decisions, which include all contract awards, must be made free from political influence.

Political discrimination is wrong and it is against the law.

- You have a duty to report (using a Political Contact Form) any activity (employment or business) you believe has been influenced based upon political reasons.
- You must cooperate in any investigation.
- If you report in good faith, we will protect you against retaliation.

The Political Contact Form is found on the web sites for Cook County government, the Office of the Cook County Inspector General, and the Compliance Administrator. Additionally, the form is found on the CCHHS intranet, under the compliance tab, in the Cook County Government section.

What's New in Nursing Staff Development?

Nurses within the CCHHS are taking their professional development seriously - and close to home! A cohort of 15 CCHHS direct care nurses from Stroger and ACHN have signed on with Olivet Nazarene University to participate in the combination on-line-on-site RN to BSN program. John H. Stroger, Jr. Hospital is the site for the classroom component of the program. The 22 month program began on June 15 and will be completed in March 2013. We congratulate our nurses for their initiative and wish them well in this endeavor. We will check in with them from time to time and report some of their experiences with the program.

Important Summer Safety Tips

Summer is the time when there's more sunshine, more leisure time, more risk. Take a moment to review precautions to reduce risks for yourself and your loved ones.

Know basic first-aid techniques. Remember that hand washing is the primary way to reduce infection, especially:

- before preparing and eating food
- inserting or removing contact lenses
- treating wounds or administering medicine
- touching a sick or injured person
- changing diapers, using restrooms
- handling pets.



Avoid heat illnesses which can be very dangerous, by drinking extra water, and staying indoors (ideally in an air-conditioned place) when temperatures are extreme. AND - never leave people or pets in a parked vehicle.

FOOD SAFETY RULES

2 hours – 2 inches – 4 days! In summer, be sure to refrigerate or freeze leftovers within **2 hours** of cooking or re-heating. Otherwise, dispose of it. Store food at a shallow depth – **about 2 inches** – to speed the chilling factor. **4 days** in the refrigerator, or freeze it. Use leftovers **within 4 days**.

WATER AND POOLS

If you're not a swimmer use safe flotation devices. Never leave children alone in or near pools or bodies of water.



SUN SAFETY

We all need some sun exposure – it's our primary source of vitamin D. For best protection, dermatologists suggest using "broad spectrum" products with a SPF rating of 30 to 50. Apply before exposure, reapply two hours later and after swimming, heavy sweating.

The Cook County's Office of the Independent Inspector General and the Office of the Compliance Administrator investigate the claims of political discrimination. They are also available to answer any questions you may have. For more information you can also contact Cathy Bodnar, System Chief Compliance Officer, cbodnar@cookcountyhhs.org.

Do you have something to contribute to "Notes"? If yes, please contact: [Sonja Vogel, svogel@cookcountyhhs.org](mailto:svogel@cookcountyhhs.org).

Toni Preckwinkle • President
Cook County Board of Commissioners

Warren L. Batts • Board Chairman
Cook County Health & Hospitals System

Terry Mason, MD, FACS • Interim CEO
Cook County Health & Hospitals System

Carol Schneider • Interim COO
Stroger Hospital of Cook County



Annette Carney
Editor

Cheryl Boose-Davis
Graphic Design